

LIMITED SPARE PARTS WARRANTY

All **Memo Corporation** replacement parts are warranted to be free from defects in material and workmanship under normal operating conditions. Warranty coverage will extend for 1 year from the date of Memo's invoice, without regard to hours of operation (**Except for electrical components and sensors, which are covered for a period of 6 Months and/or any part sold as refurbished or used, which are covered for a period of 30 Days, from the date of Memo's invoice**).

Memo Corporation must be notified by the customer before filing a Warranty claim, or before any work has been performed. All claims must be submitted in writing and **Memo Corporation** reserves the right to examine all elements involved in the claim.

This Warranty is extended exclusively to direct customers of **Memo Corporation** and not to any other party. All other warranties, expressed or implied, including warranties of merchantability and/or fitness for a particular purpose are excluded.

This Warranty will not apply to any **Memo Corporation** part altered from its original specifications or which has been misused, exposed to deteriorating conditions, negligence or accidental damage.

Memo Corporation should be advised of all claims within five days of receipt of merchandise, either by e-mail, fax, telephone, or mail.

Memo Corporation will not accept returned products without prior written authorization from **Memo Corporation**. All return requests must be submitted in advance for approval. A Return Goods Authorization (**RGA**) number must be obtained from **Memo Corporation** for all returned parts. All parts should be returned by prepaid freight unless otherwise stated. If sent collect, freight amount will be charged to customer. All **RGAs** must be received within 30 days of issue. **RGAs** not received will be voided. Credits require **30 days** to process from date of receipt of merchandise. Customers must keep all information on return, including **RGA** number and tracking number.

Products will not be considered for credit after 90 days from Memo's invoice date. Memo Corporation does not pay for labor associated with installation, testing, or repair of its replacement parts.

Miscellaneous Expenses

Premium charges and work not directly related to the repair or replacement of a warrant-able part will not be covered under limited warranty.

Some examples include but are not limited to:

- Towing charges
- Premium freight charges
- State/provincial and local taxes
- Travel expenses
- Lodging expenses
- Road service/calls
- Loss of revenue or use of vehicle
- Customer and overtime labor
- Downtime
- Driver's expenses
- Cost of rental equipment
- Loss of revenue
- Loss of perishable cargo
- General housekeeping supplies (i.e., rags, solvents, sweeper compounds, coveralls)
- Repair or replacement of optional items not sold or installed by Memo, or covered by a specific manufacturer's warranty
- Loss of damage to personal property
- Commercial use or other matter not specifically included
- EXPENSES FOR REMOVING AND/OR RE-INSTALLING



MemoParts
Diesel Engines & Components

www.memoparts.com